

Shipping Policy

Thank you for visiting and shopping at <https://lionsmatrix.com> operated by LionsMatrix LLC the Ultimate Growth Matrix.

The following are the terms and conditions that constitute our Shipping Policy;

- a. Shipment processing time - All orders are processed within 2-5 business days. Orders are not shipped or delivered on holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order. We will contact you via email or telephone.
- b. Overnight delivery and expedited service is currently not available at this time. All orders are shipped out on a standard delivery basis at this time (usually received 7days +/- within the U.S.)
- c. Shipping rates & delivery estimates - Shipping charges for your order will be calculated and displayed at checkout.
- d. Shipment to P.O. boxes or APO/FPO addresses – LionsMatrix ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses provided the right information is entered.
- e. Shipment confirmation & Order tracking - You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.
- f. Customs, Duties and Taxes - <https://lionsmatrix.com/> is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.)
- g. Damages - <https://lionsmatrix.com/> is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.
- h. International Shipping Policy - We currently do not ship outside the U.S.
- i. Returns Policy - Our **Refund Policy** provides detailed information about options and procedures for returning your order.

Please note: We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service.

If you have any additional questions not covered in this policy, feel free to contact us at info@lionsmatrix.com. Also, for bulk purchase please contact via same email as you may be eligible for discounts.